

The total duration of the course is mandated under its Probitas Certification and the requirements of AS9104/3, and attendees must be in attendance for the total agenda times specified in order to receive a Certificate of Successful Completion.

Time	Subject	
8:00 a.m.	Administration and Introduction	
	Session 1: Probitas Authentication Certification	
	 Session 2: Quality Management Systems Activity 1 – Pre-course Questionnaire team discussions and feedback 	
10:00 a.m.	Break	
10:15 a.m.	 Session 3: AS9110C Standard Activity 2 – Understanding the Standard - Clauses 0.1 through 5 	
12:00 p.m.	Lunch	
12:45 p.m.	 Session 3: AS9110C Standard (cont'd) Activity 3 –Risk and Opportunities during Planning - Clause 6 Activity 4 – Understanding the Standard – Clause 7 	
3:15 p.m.	Break	
3:30 p.m.	 Session 3: AS9110C Standard (cont'd) with AS9101F Overview Activity 5 – Understanding the Standard – Clause 8 Activity 6 – Audit Situations for Clause 7, 8 and 9 Activity 7 – Audit Situations for Clause 10 	
6:30 p.m.	Review and Assign Homework	
	Close of class for the day	
	Homework: Apply AS9110 Requirements and Activity 8 Identifying AS9110 Requirements -1 hour	



Time	Subject
8:00 a.m.	Review of previous day and questions Review of Activity 8 homework
	Session 4: FAA and Government Procurement Activities
	 Session 5: Documented Information Activity 9 –Introduction to AeroGlobal, Inc.
10:15 a.m.	Break
10:30 a.m.	 Activity 10 – AeroGlobal Quality Management System Review
12:00 p.m.	Lunch
12:30 p.m.	 Session 6: Auditing Management Systems Activity 11 – ISO 19011 Terms and Definitions
	Session 7: Auditor Competence
	Session 8: Managing an Audit Program
3:15 p.m.	Break
3:30 p.m.	 Activity 12 – Managing an Audit Program Activity 13 – Selecting the Audit Team
	 Session 9: Performing the Audit – Part 1 Planning Activity 14 – Audit Planning
	Review and Questions
6:30 p.m.	Close of class for the day
	Homework: Watch a TV interview and critique the Host/ interviewer on his/her style. Take notes for class discussion. Approximately 1 hour.



Time	Subject
8:00 a.m.	Review of previous day and questions Review of homework assignment – TV/YouTube interview
	Session 9: Performing the Audit – Part 1 Planning (cont'd)
10:15 a.m.	Break
	Activity 15 – Preparing Working Documents
10:30 a.m.	Session 10: Performing the Audit – Part 2 Conducting the Audit Activities
	 Activity 16 – Conducting an Opening Meeting
12:00 p.m.	Lunch
12:30 p.m.	 Activity 17 – Managing the Audit Team Activity 18 – Case Study Case Study Feedback
	 Session 10: Performing the Audit – Part 2 Conducting (cont'd) Activity 19 – Audit Exercise
3:00 p.m.	Break
3:10 p.m.	Activity 19 (cont'd)
	Review and Questions
6:30 p.m.	Close of class for the day
	Homework: CAR/NCR Exercise. Approximately 1 hour.



Time	Subject
8:00 a.m.	Review of previous day, homework and questions
	 Session 10: Performing the Audit – Part 2 Conducting (cont'd) Activity 20 – Nonconformity Writing
10:15 a.m.	Break
10:30 a.m.	Activity 21 – PEAR Completion
12:00 p.m.	Lunch
12:30 p.m.	Activity 22 – Closing Meeting
	 Session 11: Performing the Audit – Part 3 Concluding Activity 23 – NCR Corrective Action
3:00 p.m.	Break
3:15 p.m.	Activity 24 – Audit Report
	Review and questions
6:30 p.m.	Close of class for the day
	Homework to be assigned by instructor as required



Time	Subject
8:00 a.m.	Review of previous day and questions
	Session 12: AQMS Certification Requirements
	Course Review
10:15 a.m.	Break
10:30 a.m.	Administration and Introduction of Examination
11:00 a.m.	Written Examination
1:00 p.m.	Close of Course